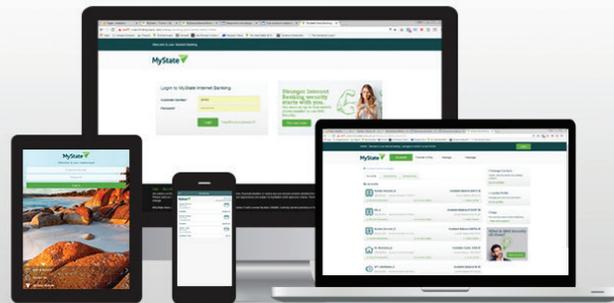# Internet Banking Guide
Contact Details

You can update your contact details via Internet Banking. You can do this in both the web and mobile app versions of Internet Banking. Your details are protected by two-factor authentication (2FA). If you're not currently registered for 2FA, you will need to contact our Service Centre or visit our visit a branch to have your contact details updated.

You can update your:

- email address
- postal and residential address
- home phone number

You cannot update your mobile number or overseas address via Internet Banking.

Updating your contact details

To update your details – select **Manage > Profile** (web browser version) or **User > Personal details** (mobile app). You will then receive a secure code (2FA message) to your registered mobile number – once you enter this code into Internet Banking, you will be able to update your new contact details.

MyState ▼